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A recent article from the Epoch Times , “Medical Device Failures Bolster Lawsuits and Research”, highlights the risks and dangers associated with medical devices and foreign bodies left inside the patient after surgery. This article speaks to the 5.7 million internal, hidden records of reported device malfunctions which were released by the FDA in June. With that many records, how do we as consumers and patients find out if a medical device (e.g., joint implant, cardiac pacemaker, dental implant, neurostimulators, breast implants) has malfunctioned and is putting a life in jeopardy. The answer is we may never find out unless we have an automated, closed-looped process to ensure information is shared with the appropriate stakeholders.

Patients want peace of mind from their provider when it comes to improved health and quality outcomes. Ensuring there is an efficient, automated process that engages the patient and notifies them of a potential issue with their medical device is inherent in the hypocritical oath.

Providers need a solution that eases the burden of a manual process to track which device they have implanted in each of their patients and want to be assured their patients have up-to-date, accurate information about potential issues with that device.

Health systems, hospitals, and ambulatory surgery centers (ASCs) also need a highly efficient process in place to track what devices are on their shelves to ensure any recalled device is pulled off the shelf and not used on a patient, in addition to monitoring which devices are implanted in every one of their patients.

And finally, the FDA needs an efficient process to push information directly to these three key players in a timely fashion in the event of medical device malfunction and recall. With 5.7 million records released in June, one can only imagine how many reports of malfunctioning devices are still yet to be discovered.

The good news is there is an automated, highly efficient solution for each of these stakeholders – TrackMy Solutions is an closed-looped, cloud based solution which connects directly to the FDA database and through proprietary software, will match the device implanted in a specific patient to any recalled device, issuing a customized notification to the patient, provider, and facility of the potential issue and instructions to the patient of what his or her next steps should be.



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Benefits of TrackMy Solutions include:

- Tracking of all medical devices associated with a patient.
- Automated, ongoing monitoring of FDA database.
- Matching FDA recalled device to effected patients.
- Customized notification to each patient, provider and facility.
- Decreased costs associated with manually tracking, monitoring, and matching of patient records and medical devices.
- Decreased time associated with patient notification and mitigation
- Increased patient satisfaction and trust that his or her provider “has their back”

Does your organization have a documented, automated process in place when a recall is issued? Are you able to automate the patient notification? ***What are you waiting for?***

Give TrackMy Solutions a place to increase patient safety, decrease complications associated with medical device malfunctioning, and ultimately save more lives!

By: Todd Godfrey



Jewett, Christina. “Medical Device Failures Bolster Lawsuits and Research.” Updated, The Epoch Times. December 12, 2019. theepochtimes.com/medical-device-failures-bolster-lawsuits-and-research_3165538.html